

Under the Patronage of the Ministry of Public Health



6th Annual Congress on Healthcare Quality & Safety Teaming Up for Safer Care

Partner of American Society for Quality 



October 5-6, 2018
Institut Supérieur de Santé Publique
Faculté de Médecine-USJ, Beyrouth

CONTINUING EDUCATION CREDITS FOR NURSING AND PHARMACY OFFERED

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Welcome Letter



The Lebanese Society for Quality and Safety in Health Care (LSQSH) is pleased to announce its congress on **“Teaming up for Safer Care”** which will be held on October 5 - 6, 2018 at Saint-Joseph University of Beirut.

Throughout the congress, eminent speakers will be presenting a rich scientific program that consists of educational sessions, updates, case presentations and workshops.

This year's program includes:

- A certified train the trainer 2 full-days program entitled **“TeamSTEPS Master Trainer tools for patient safety”**, dedicated to a group of three healthcare workers per hospital willing to build a safer care through teamwork (a doctor, a nurse and an administrative professional) presented by **Dr Anthony Staines** group from Switzerland.

- Two parallel sessions :

- A half-day workshop about **JCI tracer methodology** dedicated to quality managers, quality officers and nurses presented by **Dr. Marale Atéchian**
- A half-day symposium especially dedicated to oncology / palliative care practitioners and healthcare workers in oncology (nurses, pharmacists, quality managers and officers) aiming at excellence in oncology practice and certification.

We are honored to receive our keynote speaker **Professor Thierry Philip, President of the Organisation of European Cancer Institutes (OECI)**. He is also the President of Institut Curie, the leading cancer center of France. His talk will focus mainly on the certification of excellence centers and will be moderated by Dr. Pierre Anhoury, President of the international affairs, Institut Curie. We are looking forward for your participation in this congress. Let's join hands to raise the quality and safety standards in the provision of care in Lebanon.

Best regards,



Rouba Rassi El-Khoury

LSQSH President

Committee & Speakers

Scientific Committee:

Dr. Rouba Rassi El-Khoury, *President*

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International Speakers

Dr. Marale Atéchian, *KSA*

M. Christian Baralon, *Switzerland*

Dr. Alexandre Farin, *Switzerland*

Prof. Thierry Philip, *France*

Dr. Anthony Staines, *Switzerland*

Local Speakers

Mrs. Céline Bakri

Dr. Roula Hammoud

Mr. AbdulRahim Hannawi

Ms. Maysaa Jaafar

Dr. Rana Yammout

INTERNATIONAL SPEAKERS



Dr. Pierre Anhoury
MD

International Liaison Officer
of Institut Curie



Dr. Alexandre Farin
MD

Médecin adjoint du service de
gynécologie obstétrique de
l'hôpital Riviera Chablais (HRC)
Médecin agréé au Centre
hospitalo-Universitaire Vaudois
Président de l'Unité Sécurité des
Patients et Qualité Clinique de l'HRC



Dr. Marale Atéchián,
Pharm.D, CPHQ

Quality Director, Clemenceau
Medical Center Riyadh
Master's degree in
Healthcare Quality
Management



Pr. Thierry Philip
MD

President of the Organisation of
European Cancer Institutes (OECI)
President of the Directoire of
Institut Curie, France



M. Christian Baralon
CRNA

Coordinateur sécurité des
patients, Hôpital Riviera-
Chablais, Vaud-Valais, Suisse



Dr. Anthony Staines
MBA, MPA

Chargé du programme "Sécurité
des patients", Fédération des
hôpitaux vaudois, Suisse
Professeur associé, IFROSS,
Université Lyon 3, France
Rédacteur en chef adjoint,
International Journal for Quality
in Health Care

Friday, October 5th, 2018

SALLE C1

Topic #1:

"TeamSTEPPS: Des Outils de Travail en Équipe pour la Sécurité des Patients"

08:30 - 11:00

Train the Trainer Professional Workshop 1

Dr. Anthony Staines - M. Christian Baralon - Dr. Alexandre Farin

11:00 - 11:15

Coffee Break

11:15 - 13:00

Conférence Inaugurale - TeamSTEPPS®

AMPHITHEATRE C

13:00 - 14:00

Opening Ceremony

AMPHITHEATRE C

14:00 - 15:00

Cocktail Reception - Lunch Buffet

Topic #1:

"TeamSTEPPS: Des Outils de Travail en Équipe pour la Sécurité des Patients"

15:00 - 17:30

Train the Trainer Professional Workshop 2

Dr. Anthony Staines - M. Christian Baralon - Dr. Alexandre Farin

17:30 - 17:45

Coffee Break

17:45 - 19:00

Train the Trainer Professional Workshop 3

Dr. Anthony Staines - M. Christian Baralon - Dr. Alexandre Farin

SALLE C2

Topic #2: Patient Tracer Workshop

08:30 - 10:30

Patient Tracer Methodology1

Mrs. Marale Atéchian

10:30 - 10:45

Coffee Break

10:45 - 12:30

Patient Tracer Methodology1

Mrs. Marale Atéchian

14:00 - 15:00

Cocktail Reception - Lunch Buffet

Friday, October 5th, 2018

AMPHITHEATRE C

11:15 - 13:00 Conférence Inaugurale - TeamSTEPPS® Strategie et outils pour améliorer la performance d'équipe et la sécurité des patients
Dr. Anthony Staines - M. Christian Baralon - Dr. Alexandre Farin

13:00 - 14:00 **Opening Ceremony**

- Vice-Présidente de la LSQSH et Maitre de cérémonie
Dr. Paula Rizkallah
- Directrice de l'Institut Supérieur de Santé Publique-USJ
Pr. Michèle Asmar
- Présidente de la Lebanese Society for Quality and Safety in Healthcare
Dr. Rouba Rassi El-Khoury
- Représentante de l'Organisation Mondiale de la Santé
Dr. Iman Shankiti
- Doyen de la Faculté de Médecine
Pr. Roland Tomb
- Recteur de l'Université Saint-Joseph
Pr. Salim Daccache
- Directeur Général - Ministère de la Santé
Dr. Walid Ammar (Représenté par Mme. Rita Freiha Khoury)

14:00 - 15:00 Cocktail Reception - Lunch Buffet

Topic #3: Quality Challenges for a Safer Care

15:00 - 15:30 Lebanese Patient Safety Goals Indicators: LSQSH Pilot Project
Ms. Maysaa Jaafar - Dr. Roula Hammoud

15:30 - 16:00 Benchmarking for a Safer Care
Mr. AbdulRahim Hannawi

16:00 - 16:15 Coffee Break

Oncology Session

16:15 - 16:45 Establishing a Palliative Care Service in Hospitals: Objectives and Outcomes
Dr. Rana Yammout

16:45 - 17:15 Follow up on Palliative Care Patients
Mrs. Céline Bakri

17:15 - 18:15 Quality Challenges in Oncology
Prof. Thierry Philip

Saturday, October 6th, 2018

SALLE C1

Topic #1:

"TeamSTEPPS: Des Outils de Travail en Équipe pour la Sécurité des Patients"

09:00 - 11:00 Train the Trainer Professional Workshop 4
Dr. Anthony Staines - M. Christian Baralon - Dr. Alexandre Farin

11:00 - 11:20 Coffee Break

11:20 - 13:00 Train the Trainer Professional Workshop 5
Dr. Anthony Staines - M. Christian Baralon - Dr. Alexandre Farin

13:00 - 14:00 Lunch Break

14:00 - 15:30 Train the Trainer Professional Workshop 6
Dr. Anthony Staines - M. Christian Baralon - Dr. Alexandre Farin

15:30 - 15:45 Coffee Break

15:45 - 17:00 Train the Trainer Professional Workshop 7
Dr. Anthony Staines - M. Christian Baralon - Dr. Alexandre Farin

Saturday, October 6th, 2018

SALLE C2

Topic #2: Patient Tracer Workshop

09:00 - 11:00 Patient Tracer Methodology2
Mrs. Marale Atéchian

11:00 - 11:20 Coffee Break

11:20 - 13:00 Patient Tracer Methodology2
Mrs. Marale Atéchian

The Lebanese Society for Quality and Safety in Health Care
would like to thank the below sponsors
for their contribution to the success of the congress



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